



Friday Five

September 8, 2017

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Professional Development Opportunities

Health Sciences Centre
Winnipeg presents:

[The 21st Annual Bug Day](#)

Tuesday, October 17,
2017

Repeated Forgery Attempts and the Importance of Forgery Alert Notices

When a pharmacist confirms they have received a forged prescription, they must:

1. Report the prescription forgery to the local police division or RCMP detachment;
2. Complete a Health Canada Forgery Report and fax one copy to the Office of Controlled Substances at Health Canada, fax another copy to the College with a copy of the forged prescription and retain one copy in the pharmacy's files. A Health Canada Forgery Report can be downloaded from the College [website](#).

University of Manitoba,
College of Pharmacy
presents:

[Administration of Injections Practical Skills Workshop](#)

Saturday, November 4,
2017

Once the College receives a copy of the forgery report, staff will contact the pharmacy for further information about the incident. If the College determines a notification could prevent the forged prescription from being dispensed by another pharmacy, it will send a Notice to Pharmacy Managers through email and fax to every pharmacy in the province.

In many cases, multiple prescription forms are stolen at one time and this can result in repeated forgery attempts over the course of several weeks. The College will not send out duplicate forgery alerts on repeated attempts to prevent alert/notice fatigue. This makes it doubly important that forgery reports are distributed to all pharmacy staff and, if possible, the information is noted in the pharmacy computer system to alert pharmacy staff should a repeat forgery attempt be made using the same prescription pad.

Online Programs:

For further reading on prescription forgeries, please see the College Newsletters from [Summer 2016](#) and [Summer 2013](#).

Manager and Pharmacy Profile Reminders

Pharmacy owners and managers must fulfill a number of obligations outlined in the *Pharmaceutical Act* and Regulations when there are staff or information changes within their pharmacy.

As pharmacy managers are also practicing pharmacists and members of the College with secure access through the College's website, managers are required to keep the pharmacy's profile on the College website, as well as their own pharmacist profile updated. For this reason pharmacy managers have **two** separate logins on the College website: their member login and their pharmacy manager login.

When you log in as a **member**, you are managing **your pharmacist profile** in addition to your documents, professional development log, employment information, etcetera.

When you log in as a **pharmacy manager** you are managing your **pharmacy's profile** and information such as staffing (pharmacists, students, interns and pharmacy technicians employed at your pharmacy), phone numbers, hours of operation, etcetera.

Please review the following instructions for an overview of the tools and functions associated with the Manager Login:

Updating Pharmacy Information:

When you log in as a pharmacy manager, you can update your pharmacy's phone, fax number, hours of operation, and staff changes (pharmacists, pharmacy students & interns and pharmacy technicians) under the Pharmacy Menu heading (please see Figure 1). These changes, **including your pharmacy's general email address**, appear on your pharmacy's public profile (see Figure 2).

Please note: As a pharmacy manager you must keep this information up-to-date to ensure your compliance with legislation. The pharmacy fax number, for example, must be current for your pharmacy to receive important communications from the College such as Notices to Pharmacy Managers.

Any staff changes, including pharmacy manager, pharmacist, student, and intern changes must be updated within seven days after the change has been made.

The College is not responsible for maintaining this information.

Figure 1: Pharmacy Menu – Pharmacy Information Updates

[Oral-Systemic Health Education for Non-Dental Healthcare Providers](#)

[Ordering Lab Tests for Manitoba Pharmacists](#)

Visit www.cphm.ca for more information on [Expanded Scope of Practice](#) training.

[Self-Limiting Conditions Independent Study Program](#)

Visit www.cphm.ca for more information on [Expanded Scope of Practice](#) training.

All PD opportunities are listed on the College website under

[Upcoming Professional Development Opportunities](#)

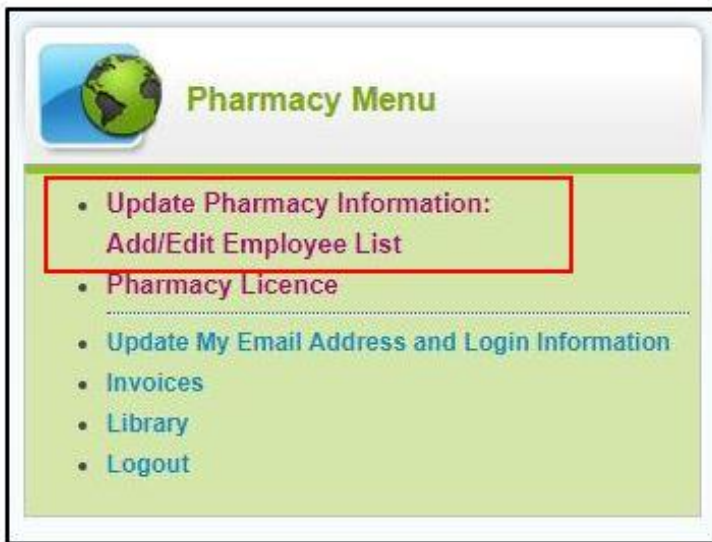


Figure 2: Pharmacy Email Address

Pharmacy Address Information

123 Anywhere St Winnipeg, Manitoba, R3K 1M2, Canada

Ownership Type Corporation

Practice Type test

Pharmacy Licence Holder/Owner

Primary Phone (204) 123-6745

Secondary Phone

Pharmacy Fax (204) 123-4569

Pharmacy Email pharmacyprofile@email.com

Email 2

Email 3

This is your pharmacy's general email address which appears on your public Pharmacy Profile.

Updating Pharmacy Manager Information:

As a **pharmacy manager**, you can change your pharmacy manager email and login information under the Pharmacy Menu heading (please see Figure 3).

Please note: You will receive 'Notices to Pharmacy Managers' such as prescription forgeries or lost prescription pads at this address (please see Figure 4). Sometimes this is the same address you list on your regular member profile and sometimes it is a completely different address. Remember that the updates **do not** occur simultaneously between your member and manager profiles and it is your responsibility to make sure both your regular member profile and manager profile are both up-to-date.

Figure 3: Pharmacy Menu – Pharmacy Manager Email and Login Updates

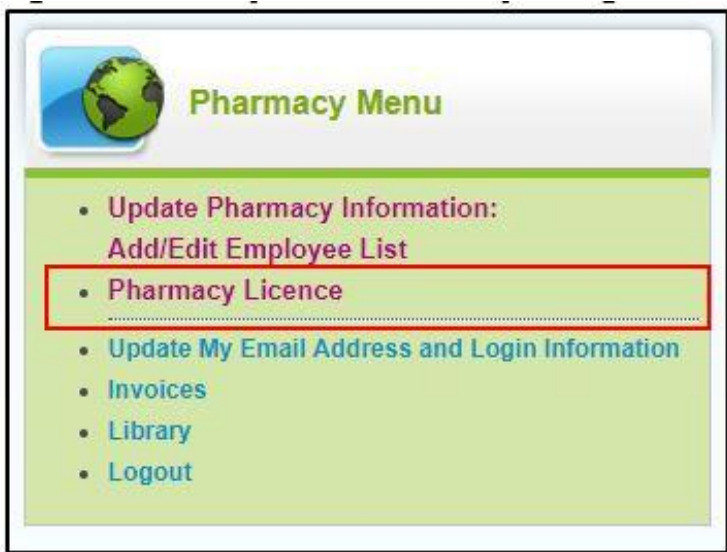
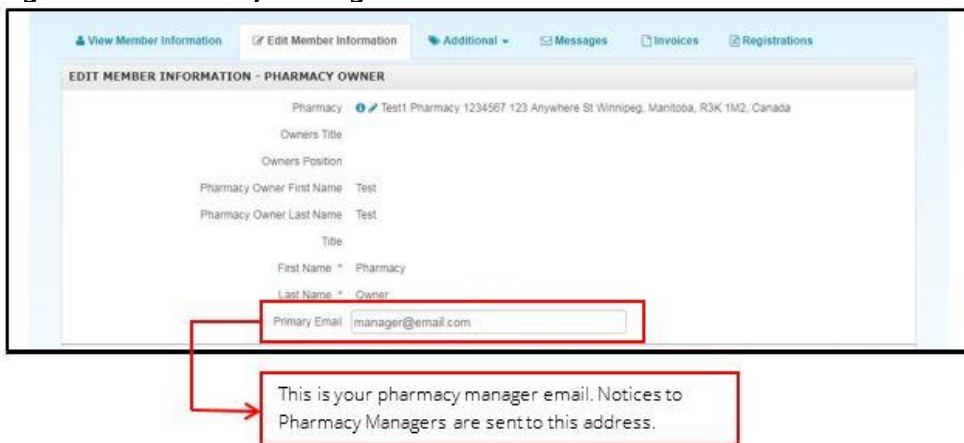


Figure 4: Pharmacy Manager Email Address



Be Specific: The Pharmacy Technician Designation

The current provincial legislation provides the College with the authority to set qualification requirements for pharmacy technicians and maintain a public list of pharmacy technicians; however, the College does not have the authority to maintain a *register* of pharmacy technicians. This means the College is limited in its regulation of pharmacy technicians. For instance, unlike pharmacists, the College does not maintain a register of pharmacy technicians, and the College does not have authority under the *Pharmaceutical Act* to make a discipline decision against a pharmacy technician.

As the College does not have the authority to register pharmacy technicians in Manitoba, pharmacy technicians cannot use the designation 'Registered Pharmacy Technician' (RPhT).

Alternatively, pharmacy technicians can use the following title according to the Pharmacy Examining Board of Canada (PEBC):

Once a pharmacy technician is registered with the Board, they are entitled to use the approved official PEBC certificate designation:

- In English, "RPEBC-[PT]" (i.e., "Registrant of The Pharmacy Examining Board of Canada")
- In French, "IBEPC [TP]" (i.e., "Inscrit au Bureau des examinateurs en pharmacie du Canada").

The College recognizes the challenges and limitations to the current provincial legislation in regards to pharmacy technicians, and continues to have discussions with the provincial government regarding this current legislation.

Dr. John Wade Patient Safety Initiatives Grant

The Manitoba Institute for Patient Safety (MIPS) has put out the call for applications for the [2017 Dr. John Wade Patient Safety Initiatives Grant](#) (Grant). The Grant provides funds to encourage small projects in support of patient safety initiatives in Manitoba and is open to:

- MIPS' member organizations;
- Individuals;
- Secondary schools;
- Colleges;
- Post-secondary institutions; and
- Community based organizations.

The application deadline is Friday, November 3, 2017, at 12 pm.

For more information about the Grant, or to share this opportunity with other individuals and organizations, please see the [MIPS poster and application](#).

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The *Friday Five* e-bulletin is published by the **College of Pharmacists of Manitoba** and is forwarded to every licenced pharmacist and pharmacy owner in the Province of Manitoba. Decisions of the College of Pharmacists of Manitoba regarding all matters such as regulations, drug-related incidents, etc., are published in the *Friday Five*. The College of Pharmacists of Manitoba therefore assumes that all pharmacists and pharmacy owners are aware of these matters.

To download af PDF of this e-newsletter, please click [Friday Five & Newsletter](#), on www.cphm.ca.